



## VIDEO CALLING

What is pMD Video Calling? It allows users to communicate face-to-face via video calling capability. Seamlessly integrated into pMD® Secure Messaging™, HIPAA-compliant video chat can be used for face-to-face patient hand-off, remote collaboration between providers, and more!

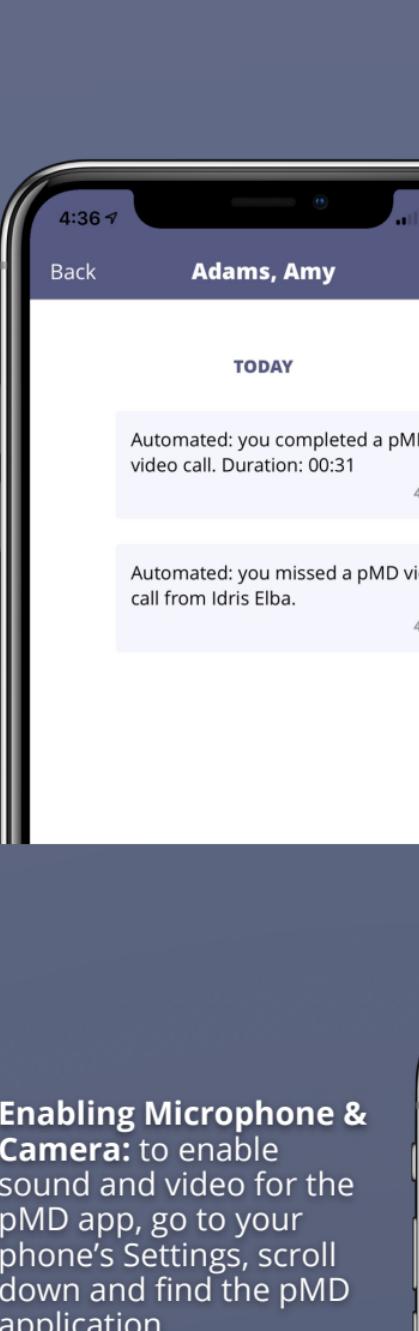
### MAKE AND RECEIVE CALLS



**Make a call:** to get started, tap on an existing conversation

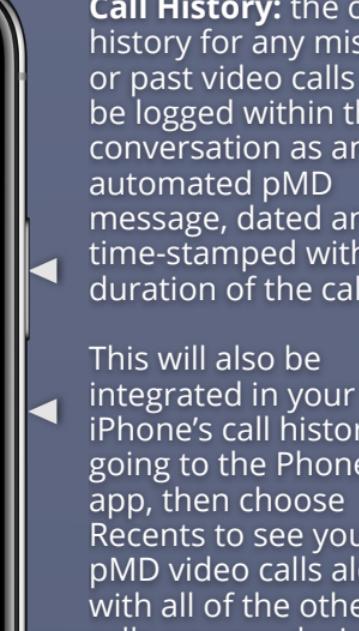
Then, tap on the video camera icon in the upper right corner of the screen

**Contact Details:** you can also video call someone from the Contact Details screen by pressing the "i" button to the right of a person's name in your contact list



**Answer calls:** to accept an incoming video call, tap Accept

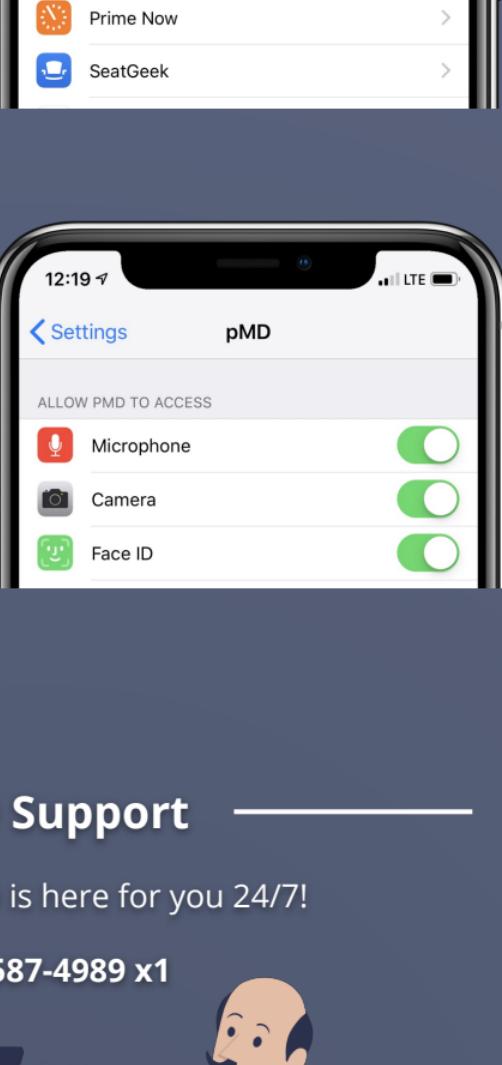
If you'd like to decline the call, tap Decline



### WHILE ON A CALL

**Enabling Microphone & Camera:** to enable sound and video for the pMD app, go to your phone's Settings, scroll down and find the pMD application

After tapping on pMD, toggle the buttons to allow pMD to access microphone and camera



**Call History:** the call history for any missed or past video calls will be logged within the conversation as an automated pMD message, dated and time-stamped with the duration of the call

This will also be integrated in your iPhone's call history by going to the Phone app, then choose Recents to see your pMD video calls along with all of the other calls on your device



800-587-4989 x1



Need Help? pMD is here for you 24/7!